

## Warranty and Maintenance

### About the Warranty:

1. We provide a 2 year warranty for Mason V2, Mentor V2, Miracle V2, and Merlin V2 while the Martian warranty is covered for 1 year.
2. Every Unique Melody unit comes with a warranty card. We offer repairs free-of-charge for any issues arising that is not due to user error. Outside of the warranty period, we can still repair your units but will charge a repair fee.
3. If your Unique Melody custom in-ear monitors do not fit well, we offer a free reshell warranty of 30 days.

### How to Maintain Your Earpieces

In order to extend the life and maintain the appearance of your earpieces, please follow these steps:

1. To keep the unit clean, be sure to regularly clean the ear canal
2. After each use, wipe the earpieces down with a lightly dampened cloth and store in a dry place
3. For your personal health, please do not listen to your in-ear monitors for a prolonged period of time at high volumes.
4. For your safety, turn down the volume of your player before playing music, and then increase the volume as needed.